Crisis Services for Clients Enrolled with the Developmental Disabilities Administration

Monica Reeves & Christie Seligman Program Managers DSHS Developmental Disabilities Administration

Litigation and Legislation

DDA *before* Litigation and Legislation

- Limited mental health/behavioral health treatment options in the community.
- No specialized treatment in state hospitals.
- Low rate of hospitalization, but high rate of seclusion, restraint, and PRN usage.
- Over 200 DDA enrolled clients in state hospitals in the 1990's...now average 30-40.
- Prolonged length of stay in hospitals.
- Limited options for community placement.
- Limited expertise in DDA Regions to address clients with behavioral health issues.

- Allen Lawsuit (Western State Hospital, 1997)
 - Settled/dismissed 7/1/2009 (12 years)
- Marr Lawsuit (Eastern State Hospital, 1999)
 - Settled/dismissed 5/14/2012 (14 years)
- Allen/Marr Settlement Agreements
- 2.2m in funding for community placements (2003)
- Senate Bill 5459
- Substitute Senate Bill 5117 to establish intensive in-home supports (now RCW 71A. 24)

DDA Crisis Services

As a result of Allen/Marr...

- Collaborative MOU between DDA and State Hospitals.
- Habilitative Mental Health Units at State Hospitals.
- DDA Clinical Health Teams in each region:
 - Psychologists
 - Nurse Practitioners
 - Behavior Technicians
- Intensive Mental Health Case Management.
- Crisis Diversion and Stabilization Contracts.
- Outplacement Funding.
- Quality Assurance/Internal Monitoring.

As a result of SSB 5117 in 09-10

- ▶ 04/23/2009: Governor Gregoire signed SSB 5117 to establish intensive behavior supports for children in their family home.
- ▶ 05/01/2009: Effective date for the federal Centers for Medicare and Medicaid Services approval of the Children's Intensive In-home Behavioral Support Waiver. *Renewed* 9/1/2012.
- Introduction of a new waiver program model utilizing wraparound facilitation of child and family teams and contracted in-home behavior specialists and technicians along with additional services package
- Emphasis on family and youth direction and team-based collaboration building on the strengths of families
- Emphasis on support to the family system

As a result of 2SSB 5459...

- Regional Clinical Team
- Children's Enhanced Respite
- Children's Community Crisis Stabilization Service

Regional Crisis Team (RCT)

- Region 3
- Additional Staff
- RCT Coordinator Role
- Data

Children's Enhanced Respite

- Provides short-term respite (not to exceed 30-days in a calendar year) in a licensed staff residential home.
- Behavioral stabilization.
- Goal for child to remain in the family home.
- Development of an Individual Service Plan (ISP), Functional Assessment (FA) and a Positive Behavior Support Plan (PBSP).
- Determine eligibility for Home and Community Based Services (HCBS) Waiver and other DDA services.

Community Crisis Stabilization Service (CCSS)

A state operated, community based program that provides short term supports to DDA enrolled participants who are in crisis and/or who are at risk of hospitalization or institutional placement.

- Length of stay not to exceed 180 days.
- Focus is on stabilizing the participant in their own home, family home, or community home.
- Initial stabilization services are provided in the CCSS program. However, stabilization may continue in the participant's home.
- Identify, through assessment and collaboration with the Participant's Team, ongoing support needs, and develop plans to address these needs so that participants can reside in their home community.
- Ideally, work will begin with the participant and family or provider prior to the participant transferring to the program.

Key Services Provided in CCSS

Individualized assessment and specialty treatment.

Collaborative treatment planning with the Participant's Team, including family, guardian and agency providers (including DDA Case Manager).

Assessments, as needed:

- Nursing
- Psychological/Behavioral
- Psychiatric/Pharmacological
- Other Specialty Services (Occupational and Physical Therapy, Nutrition, Environmental/Sensory etc.)

Intensive Treatment for:

 Behavior Change, Psycho-Social Skills, Self-Management

Service Planning for:

- Functional Assessment and Positive Behavior Support Plan
- Cross Systems Crisis Plans
- Nursing Care Plans
- Occupational and Physical Therapy
- Dietary/Nutrition
- Environmental/Sensory

Transition Planning/In-Home Supports:

- Staffing support by Behavior Technicians in home during transition to model, train, and coach family members or agency providers on implementation of plans.
- Identify barriers to plan implementation in the home and work with the participant team to reach successful outcomes.

Treat the Child

Support the Family

CCSS and Enhanced Respite

- Has been determined eligible for DDA services per RCW 71A/10.020 (3).
- Is at a high risk of institutionalization and/or out-of-home placement.
- Is age 8 or older AND
 - Under 18 for Enhanced Respite
 - Under 21 for Children's CCSS
- Referral and review process.
- HCBS Waiver application to support community based living (if not already on a waiver).

Plans for the Future

- Additional Children's and Adult CCSS Programs.
- Additional Enhanced Respite contracts.
- Enhance and Support Regional Crisis Teams in all 3 DDA Regions.
- Assess outcome data for all 3 programs.
- Continued collaboration with state hospitals.
- Develop, through contracting, more community resources for DD/Behavioral Health.